



**Policy and procedure for the Protection of Vulnerable
Adults from Abuse
(Ambulance & Training Services)**

Date Created	29 th June 2016
Version	V1.1
Applicable to	All Wales Ambulance Services Ltd
Author	Gareth Llewellyn
Checked by	Dean Llewellyn, Peter Dudding
Updated	1 st July July 2016
Review	30 th June 2017

Ref: POVA/0001

1. Introduction

1.1 The mission of All Wales Ambulance Services Ltd is to provide a cost-effective, professional service meeting high standards of quality and exceptional customer care.

1.2 These standards of quality are achieved through the adoption of processes and procedures that reflect the professionalism of All Wales Ambulance Services Ltd to existing and potential customers, stakeholders and regulatory bodies.

1.3 Achievement of this policy involves all staff who are individually responsible for the quality of their work and the safeguarding of all patients under their care at all times. This policy is provided and explained to each employee by the Chief Executive or Operations Managers.

This policy can be accessed electronically at <http://ssiacymru.org.uk/pova>

Policy Statement:

It will always be the firm commitment of All Wales Ambulance Services Limited to comply with all legal standards in relation to the Protection of Vulnerable Adults and Children alike.

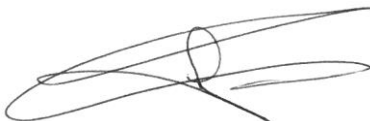
Rather than re-write the obvious and simply change wording, it has been decided that the Company simply adopts the © **Wales Interim Policy and Procedures for the Protection of Vulnerable Adults from Abuse (January 2013)**.

This policy has been set out by professional organisations and is key to the Company being able to comply with up to date legislation.

PLEASE NOTE THAT THIS POLICY IS NOT TO BE RE-WRITTEN OR CHANGED IN ANY WAY BUT MAY BE DOWNLOADED FOR INFORMATION PURPOSES.

IF ANY MEMBER OF STAFF WISHES TO GAIN FURTHER INFORMATION ON THE GUIDELINES, TRAINERS AND MANAGERS ARE ON HAND TO PROVIDE THIS.

Signed on behalf of All Wales Ambulance Services Limited:



Name: Gareth Llewellyn (CEO)

Date: 29/06/2016